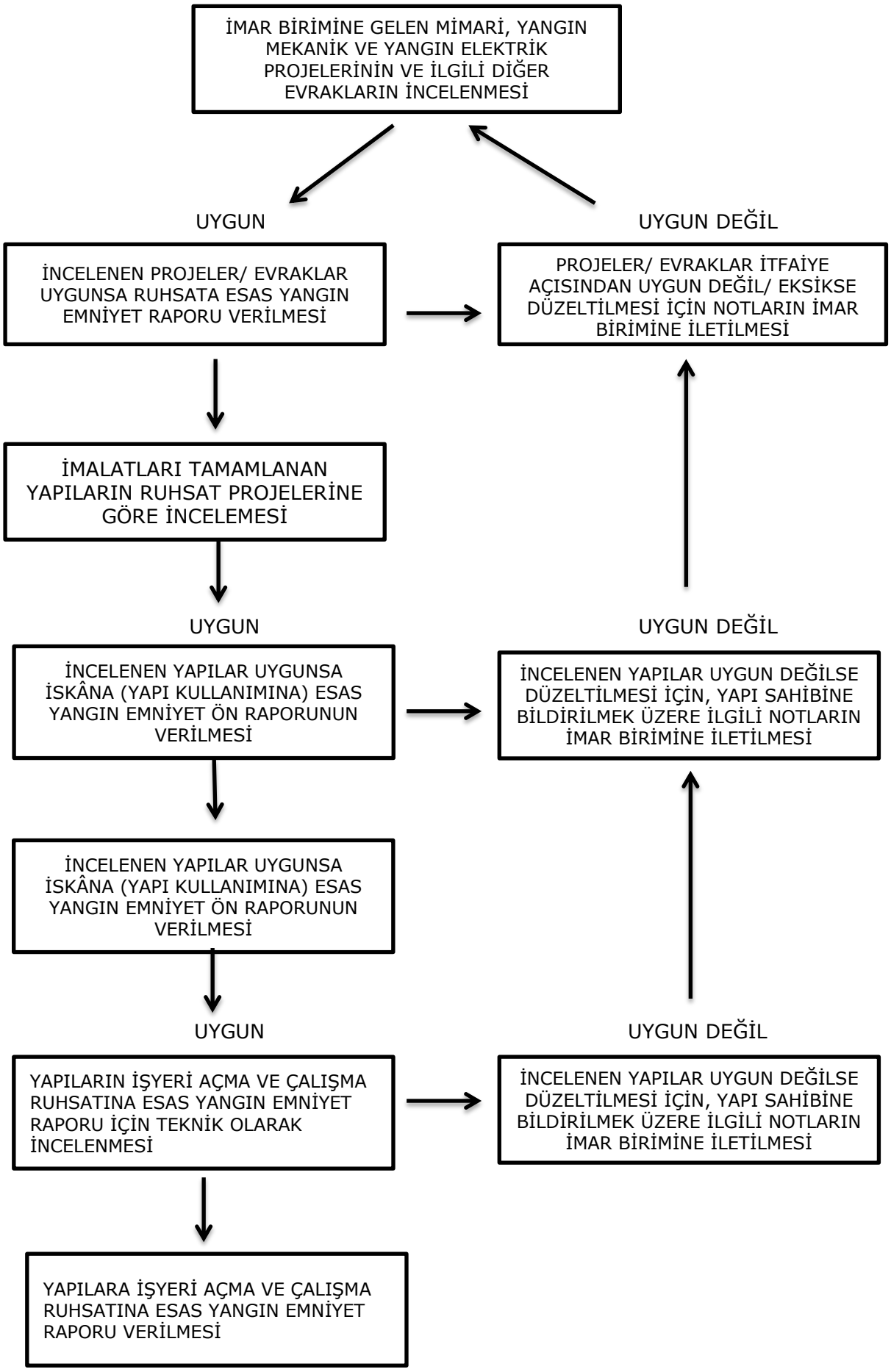İTFAİYE YANGIN EMNİYET RAPORU HİZMET SÜRECİ